

Anupam Bishui

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PROFILE SUMMARY

- Over 8 years of total IT experience as a Technical Consultant on Microsoft Technologies
- Extensive experience in development of Accelerators, Plugins, Web Services, JavaScript libraries, Batch Jobs and Web Applications integrating with Microsoft Dynamics CRM/365
- Experienced in leading teams for end to end implementation of Microsoft Dynamics CRM/365
- Proficient in designing and developing web and windows based business applications based on the Microsoft Technology Stack
- Extensive skills in analyzing Business and Functional requirements
- Experienced in Business Development activities such as Creating Demos, Resourcing and Estimation.
- Well versed with both Waterfall and Agile SDLC methodologies
- Proficient in managing relationship and a continuous communication channel with Stakeholders
- Good team player with the ability to adapt quickly
- Strong aptitude towards learning new technologies

EDUCATION

Bachelor of Technology, Information Technology
West Bengal University of Technology, India

Graduated 2010

CERTIFICATIONS

- Microsoft Dynamics 365 Customization and Configuration
- Microsoft Specialist (MS): Microsoft Dynamics Customization and Configuration in CRM 2013
- Microsoft Specialist (MS): Microsoft Dynamics CRM 2013 Applications
- Microsoft Certified Technology Specialist (MCTS): Microsoft Dynamics CRM 2011 Applications
- Microsoft Certified Professional (MCP)

SKILLS

- Microsoft Dynamics 365, 2016, 2015, 2013, 2011, 4.0
- Microsoft Portals
- Resco, Field Service
- PowerBI
- PowerApps, Microsoft Flow
- ASP.NET, C#, HTML, CSS, JavaScript
- SQL Server
- SSRS, SSIS, Kingswaysoft Adapter

EXPERIENCE

RSM US LLP, USA

September 2017 - Current

Supervisor, Dynamics 365

Clients: Various Public Sector Agencies and Departments (States and Counties in USA)

Roles: Dynamics 365 Consultant

Technologies: Microsoft Dynamics 365, Field Service, Microsoft Portals, Resco, PowerApps, PowerBI, SQL Server, SSRS, SSIS, Kingswaysoft SSIS Adapter, jQuery, HTML/CSS, C# .NET, TFS

Roles & Responsibilities:

- Analyzing and understanding Business requirements.
- Creating functional specification and training documents.
- Customization and configuration of Dynamics 365 systems.
- Extending Dynamics 365 systems by developing custom components using C# .NET, ASP.NET, HTML, CSS, JavaScript and jQuery.
- Migrating legacy data into Dynamics 365 systems using Integration Services (SSIS).
- Developing Reports using SQL Server and Reporting Services (SSRS).
- Unit and Regression testing of configuration and custom components developed.
- Providing Post-Production support.
- Regular reporting with demonstrations and communication to Stakeholders.
- Providing training on Dynamics 365 to Clients and Stakeholders.

Spruce Technology Incorporated, USA

September 2016 - September 2017

Sr. Dynamics CRM Consultant

Client: Department of Economic and Community Development (DECD), Connecticut, USA

Roles: Dynamics CRM Consultant, Team Lead

Technologies: Microsoft Dynamics 365, SQL Server, SSRS, SSIS, jQuery, HTML/CSS, C# .NET, TFS

Roles & Responsibilities:

- Analyzing and understanding Business requirements.
- Creating Functional and Technical Specification Documents.
- Installing and configuring Dynamics 365 and related servers.
- Customization and configuration of Dynamics 365 system.
- Extending Dynamics 365 system by developing custom components using C# .NET, ASP.NET, HTML, CSS, JavaScript and jQuery.
- Migrating legacy data into Dynamics 365 system using Integration Services (SSIS).
- Developing Reports using SQL Server and Reporting Services (SSRS).
- Unit testing of configuration and custom components developed and providing Post-Production support.
- Regular reporting with demonstrations and communication to Stakeholders.
- Managing and mentoring junior developers working for the project

Solution Consultant**Clients:**

- Hollister Incorporated, USA
- University of Florida Foundation, USA
- CoorsTek, USA
- United States Department of Agriculture, USA
- Reynolds Consumer Products, USA

Roles: Dynamics CRM Consultant, AgilePoint BPMS Consultant

Technologies: Microsoft Dynamics 2011/2013/2015, SharePoint 2010/2013, AgilePoint NX BPMS, SQL Server, SSRS, jQuery, HTML/CSS, C#, ASP.NET, TFS

Roles & Responsibilities:

- Analyzing and understanding Business requirements.
- Creating Functional and Technical Specification Documents.
- Installing and Configuring AgilePoint NX BPMS.
- Setting up integration of AgilePoint NX BPMS Suite with Microsoft Dynamics CRM.
- Developing business processes using AgilePoint NX BPMS.
- Unit testing of configuration and custom components developed.
- Providing Post-Production support.
- Mentoring Client resources and assisting them develop business processes with AgilePoint NX BPMS
- Regular reporting with demonstrations and communication to Stakeholders.
- Co-ordination with teams from different demographic regions to facilitate smooth development

Microsoft Dynamics Consultant

Client: AgilePoint BPMS Product development (Internal)

Roles: Dynamics CRM Developer, AgilePoint BPMS Developer

Technologies: Microsoft Dynamics 2011/2013, AgilePoint BPMS, SQL Server, C#, ASP.NET

Roles & Responsibilities:

- Design and development of Microsoft Dynamics CRM components that allow seamless and efficient integration of any version of CRM with current and future releases with AgilePoint BPMS.
- Testing of components to make sure they are optimized and backward and forward compatible with any older and newer version of Microsoft Dynamics CRM.
- Demonstrating AgilePoint BPMS capabilities to Clients and Prospects.
- Training and mentoring new recruits in Microsoft Dynamics CRM and AgilePoint BPMS.

Technical Analyst - CRM

Clients:

- Abbott Laboratories, UK
- Barclays Bank, USA
- Fluke Corporation, USA
- Jack in the Box, USA
- ACE Insurance, USA

Roles: Dynamics CRM Developer, .NET Developer, Team Lead

Technologies: Microsoft Dynamics 4.0/2011, SQL Server, C#, ASP.NET, BizTalk Server, jQuery, HTML/CSS, Web Services, TFS

Roles & Responsibilities:

- Analyzing and understanding Business requirements.
- Creating Functional and Technical Specification Documents.
- Customization and configuration of Dynamics CRM systems.
- Extending Dynamics CRM systems by developing custom and pluggable components (called Accelerators) using C#, .NET, ASP.NET, HTML, CSS, JavaScript and jQuery.
- Developing Reports using SQL Server and Reporting Services (SSRS).
- Unit testing of configuration and custom components developed.
- Providing Post-Production support.
- Regular reporting with demonstrations and communication to Stakeholders.
- Co-ordination with teams from different demographic regions to facilitate a smooth development and rollout phases
- Training and mentoring new recruits in Microsoft Dynamics CRM